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When air conditioning systems break down, it **can be inconvenient and expensive** to put right...

Avoid costly call outs with our affordable
MAC Commercial Maintenance Plan



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MAC Maintenance Plan

What's the cost?

What's included?

Repairs and Warranty

Introducing the **MAC Maintenance Plan**

Air conditioning systems are extremely reliable and are more cost-effective in operation when they are maintained properly. That's why we recommend that customers opt in for the **MAC Commercial Maintenance Plan**. This provides you with planned annual servicing to ensure your air conditioning continues to operate at its best and minimises the likelihood of breakdown.

Your plan holder benefits:

- **Significantly reduced likelihood of system breakdown**
- **Improved performance of your air conditioning system**
- **Lower operating costs**
- **Flexible payment options including monthly direct debit**
- **Peace of mind**

Save yourself the stress of a future system breakdown, the cost of an emergency call out and a big repair bill, contact us to register for your **MAC Maintenance Plan** now!

Avoid costly call outs with our affordable support service!

REGISTER NOW

or call our friendly team
on **0121 730 4800**





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MAC Maintenance Plan

What's the cost?

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Repairs and warranty

What does an **MAC Maintenance Plan** cost?

The MAC Commercial Maintenance Plan

The cost of your maintenance will depend on how many air conditioning units you have on site and whether your system was installed by MAC.

For equipment originally installed by us, the contract **includes** all call outs, labour and parts associated with the annual service.

If your air conditioning was NOT installed by MAC, the plan costs are unchanged, although there will be a callout fee we will provide a discounted rate for any additional parts and labour. You can find more information on this under **Repairs and Warranty**.

See below table for a guide to costs for air conditioning installed by MAC:

| No. of Indoor AC units* | Upfront Cost (Including VAT) |
|-------------------------|------------------------------|
| 1 | £150 |
| 2 | £200 |
| 3 | £250 |
| 4 | £300 |
| 5 | £350 |
| 6 | £400 |
| 7 | £450 |
| 8 | £500 |

*Please note that the above pricing does not include VRF systems

Should you have more than 8 indoor units on site, you can **contact the team** and we will provide you with a bespoke quotation.

Affordable and flexible support when you need it most!

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What's included with **MAC Maintenance**?

During each visit, MAC engineers will:

- Clean filters and the indoor unit fascia/casing
- Test all pumps and drain lines
- Check all system control functions
- Test heating/cooling functionality
- Inspect and clean evaporator coils
- Check essential wiring connections
- Assess unit security and fixings
- Clean the condenser coil and inspect for leakage
- Asset tag all units
(Unless already asset tagged by MAC)
- Check the refrigerant levels in your system
- Produce an FGAS certificate





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MAC Maintenance Plan

What's the cost?

What's included?

Repairs and warranty

What about **repairs** and **warranties**?

MAC Repairs

If you're not on our **MAC Commercial Maintenance plan** our callout charge will be **£240** (payable in advance), This will include both the engineer attending and their first hour on site.

After the initial hour, additional labour costs are charged at **£65 per hour** and does not include the cost of any replacement part(s) required.

MAC engineers carry regular parts on their vehicles for general repairs.

Additional components may be required and in these situations we source genuine parts direct from the manufacturer.

We aim to provide quotations for these parts within 24-48 hours.

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MAC Warranty

Your warranty will cover you for all parts* and labour for up to 7 Years from the date of installation of your air conditioning system.

Your warranty is subject to an **MAC Maintenance Plan** being activated within 12 months of your installation date and is a great way to ensure the longevity of your air conditioning system.

MAC can only offer warranty coverage for air conditioning systems installed by us. We cannot provide you with warranty coverage on pre existing systems.

To find out more about your MAC warranty, or to register for our **MAC Maintenance Plan**, contact our friendly team.

*Please note: Installation materials and ancillary products such as condensate pumps that are not covered by the manufacturer's warranty are covered for 12 months only

Check warranty NOW

to confirm if **MAC** installed
your air conditioning

