



EV Maintenance Plan

What's the cost?

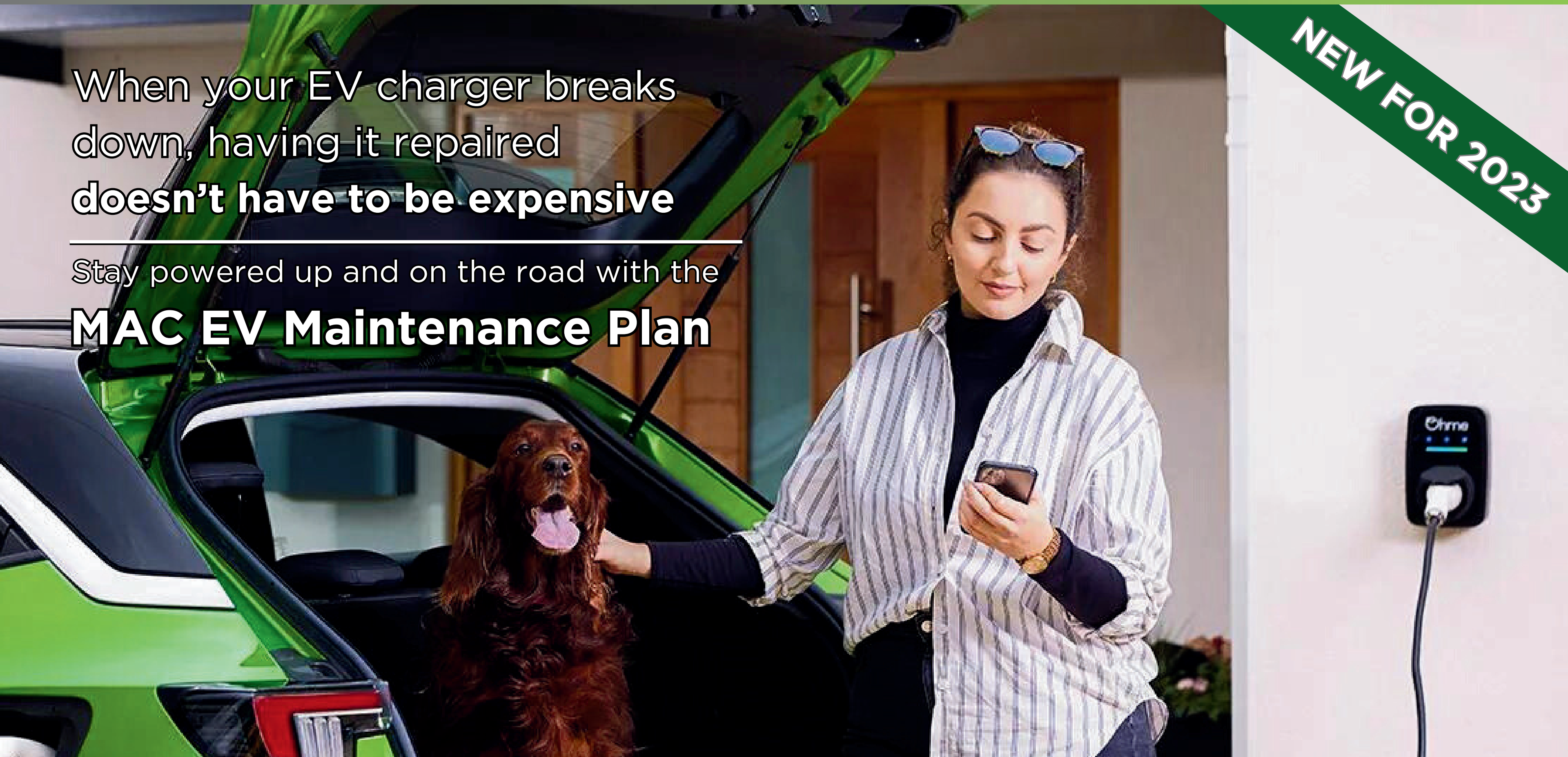
What's included?

Repairs and warranty

When your EV charger breaks down, having it repaired **doesn't have to be expensive**

Stay powered up and on the road with the **MAC EV Maintenance Plan**

NEW FOR 2023



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Introducing the **MAC EV Maintenance Plan**

EV chargers are highly dependable and can stay in use for up to ten years **provided they are properly maintained.** That's why we introduced the MAC EV Maintenance plan, to ensure your EV charger continues operating at its very best for as long as possible.

Your plan holder benefits

- Significantly reduced the likelihood of an EV charger breakdown
- Improved performance of your EV Charger
- If we find any faults you only pay for the parts not the labour
- Lower operating costs
- Flexible payment options including monthly direct debit
- Peace of mind

To avoid the stress and inconvenience of future EV charger malfunctions, costly emergency callouts, and large repair bills, get in touch with us and sign up for a MAC EV maintenance plan right away!

Avoid expensive callouts with our affordable support service!

[REGISTER NOW](#)

or call our friendly team on **0121 730 4800**



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What does an **EV Maintenance Plan** cost?

The cost of an **MAC EV maintenance plan** will depend on how many EV chargers you have installed at your home or business and whether your charger was installed by MAC.

For customers with equipment that was originally installed by MAC, the contract **includes** all callouts, labour and parts associated with the annual service.

See the below table for a guide to costs for EV chargers installed by MAC:

No. of EV Chargers	Monthly Cost – 10% Saving (Including VAT)	Upfront Cost (Including VAT)
1	£11.25	£150
2	£13.25	£175
3	£15.25	£201
4+	£18.25	£241

If your EV charger was NOT installed by MAC, the plan costs are the same, but you will be charged for an annual call-out, with parts and labour charged at a discounted rate. You can find more information on this under **Repairs and Warranty**.

You can also spread the cost of your **MAC EV Maintenance Plan** with interest-free monthly Direct Debit payments and get a bonus of 10% discount. Alternatively, you can make an annual upfront payment by card or bank transfer. It's that easy!

Affordable and flexible support when you need it most!

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What's included with the **EV Maintenance Plan**?

During each visit, MAC engineers will:

- Damage inspection of your charge point
- Visual check of sockets and plugs for wear and corrosion.
- Complete function test
- Servicing the inside of the unit
- Firmware check and update if required
- Full electrical safety check

All customers will receive an Annual Safety Report for each EV Charge Point included in the plan.

For any complex faults identified during your annual maintenance you **only pay for the parts required for repairs** with no additional labour costs.



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What about **repairs** and **warranties**?

EV Repairs

If you're not on the **EV Maintenance plan** our callout charge will be **£125** (payable in advance). This will include **both** the engineer attending and their first hour on site.*

MAC engineers carry regular parts on their vehicles for general repairs.

Additional components may be required and in these situations, we source genuine parts direct from the manufacturer.

Quotations for these parts we aim to provide within 24-48 hours.

*Please note: This is provided the callout is within 15 miles of the MAC office. This does **not** include the cost of any replacement part(s) required.

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EV Warranty

Your warranty will cover you for all parts* and labour for up to 3 Years from the date of installation of your EV Charger.

Your warranty is subject to an **MAC EV Maintenance Plan** being activated within 12 months of your installation date and is a great way to ensure the longevity of your EV Charger.

To find out more about your MAC warranty, or to register for our **MAC EV Maintenance Plan**, contact our friendly team.

*Please note: we won't be able to replace key fobs or RFID cards

[Check warranty NOW](#)

to confirm if **MAC** installed
your air conditioning

