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MAC Maintenance Plan

What's the cost?

What's included?

Repairs and warranty

When air conditioning systems break down, it can be inconvenient and expensive to put right...

Avoid costly call outs with our affordable **MAC Maintenance Plan**





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Introducing the **MAC Maintenance Plan**

Air conditioning systems are extremely reliable and are more cost-effective in operation when they are maintained properly. That's why we recommend that customers opt in for the **MAC Maintenance Plan**. This provides you with planned annual servicing to ensure your air conditioning continues to operate at its best and minimises the likelihood of breakdown.

Your plan holder benefits:

- **Significantly reduced likelihood of system breakdown**
- **Improved performance of your air conditioning system**
- **Lower operating costs**
- **Flexible payment options including monthly direct debit**
- **Peace of mind**

Save yourself the stress of a future system breakdown, the cost of an emergency call out and a big repair bill, contact us to register for your **MAC Maintenance Plan** now!

Avoid costly call outs with our affordable support service!

REGISTER NOW

or call our friendly team on **0121 730 4800**





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What does the **MAC Maintenance Plan** cost?

MAC Maintenance Plan

The cost of your will depend on how many air conditioning units you have in your home and whether your air conditioning system was installed by MAC.

For customers whose equipment was originally installed by MAC, the contract **includes** all call outs, plus all labour and parts associated with the annual service.

If your air conditioning was NOT installed by MAC, the plan costs are the same, but you will be charged for the annual call out, with parts and labour charged at a discounted rate. You can find more information on this under **Repairs and Warranty**.

See below table for a guide to costs for air conditioning installed by MAC:

No. of Indoor AC units	Monthly Cost – 10% Saving (Including VAT)	Upfront Cost (Including VAT)
1	£10	£132
2	£12	£160
3	£14	£185
4	£15	£200
5	£16	£212
6	£17	£225
7	£18	£238
8	£19	£251

You can spread the cost of your **MAC Maintenance Plan** with interest free monthly Direct Debit payments and get a bonus 10% discount. Alternatively, you can make an annual upfront payment by card or bank transfer. It really couldn't be easier!

Affordable and flexible support when you need it most!

REGISTER NOW

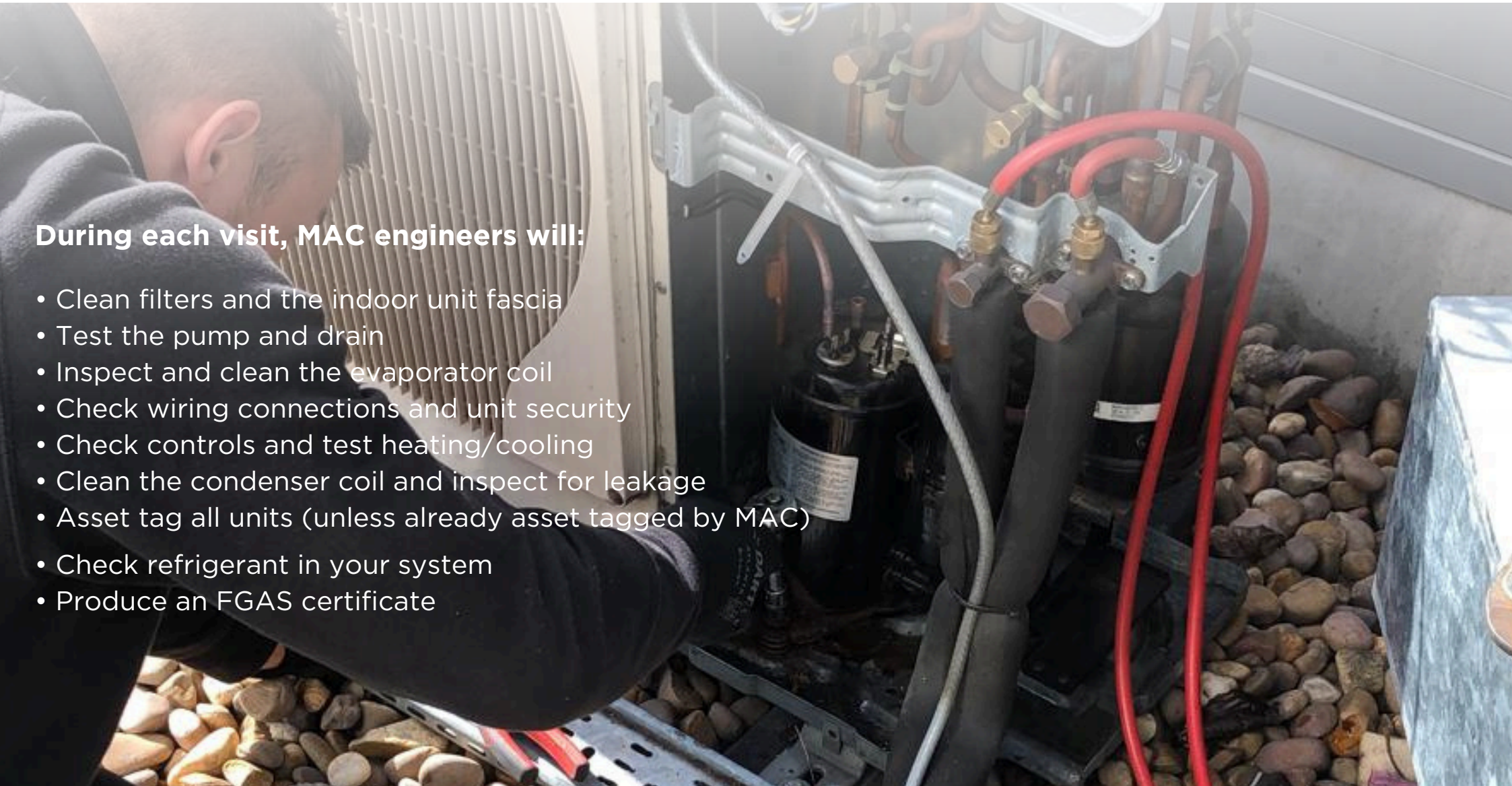
or call our friendly team on **0121 730 4800**



What's included with **MAC Maintenance**?

During each visit, MAC engineers will:

- Clean filters and the indoor unit fascia
- Test the pump and drain
- Inspect and clean the evaporator coil
- Check wiring connections and unit security
- Check controls and test heating/cooling
- Clean the condenser coil and inspect for leakage
- Asset tag all units (unless already asset tagged by MAC)
- Check refrigerant in your system
- Produce an FGAS certificate





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Repairs and warranty

What about **repairs** and **warranties**?

We pride ourselves on our 5* repair service and will come out to your home if you need us. If you're not on our **MAC Maintenance plan** our callout charge will be **£195** (payable in advance), This will include both the engineer attending and their first hour on site. After the initial hour, additional labour costs are charged at **£65 per hour**, and does not include the cost of any replacement part(s) required.

MAC engineers carry regular parts on their vehicles for general repairs. But occasionally additional components may be required and in these situations we source genuine parts direct from the manufacturer. Quotations for these parts we aim to provide within 24-48 hours.

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MAC Warranty

Your will cover you for all parts* and labour for up to 7 Years from the date of installation of your air conditioning system.

Your warranty is subject to an **MAC Maintenance Plan** being activated within 12 months of your installation date and is a great way to ensure the longevity of your air conditioning system.

To find out more about your MAC warranty, or to register for our **MAC Maintenance Plan**, contact our friendly team.

If your air conditioning was installed by MAC, you can check our your warranty here:

Check warranty NOW

*Please note: Installation materials and ancillary products such as condensate pumps that are not covered by the manufacturer's warranty are covered for 12 months only

